



Hello AFO customers,

Please be aware of a potential issue with your AFO form snippet codes that you may have deployed on your site.

We are no longer using the URL "sagefundraisingonline.com," as it has been well over a year since we rebranded to "abilafundraisingonline.com."

Any forms or snippets using the "sagefundraisingonline.com" **will no longer work after March 30, 2015.**

Any forms and snippets that were deployed since the rebranding to "abilafundraisingonline.com" will continue to work as expected. **The issue ONLY relates to forms/snippets that were deployed BEFORE the rebrand and still use "sagefundraisingonline.com."** These snippets and URLs will need to be updated to point to "abilafundraisingonline.com" before the date above, or these forms will not display on any webpages (see detailed instructions below).

In our analysis, we have only found 25 clients who have had live transactions on forms using the old snippet code in the last six months. We are contacting each of those clients individually and letting them know the specific pages in question so they can be corrected as soon as possible.

As a precaution, we recommend you review any forms that were deployed prior to October 2013 and verify the correct URL is referenced in the snippet code.

If you have any questions or would like to discuss your specific situation in more detail, please contact me at rich.dietz@abila.com.

Thanks, Rich Dietz
Senior Product Manager
Abila



Instructions to Verify/Update the Snippet Code

There are two options to update the snippet code:

Solution 1: Edit the Snippet on your page

1. Login to the administrative portal to your website where you make edits and page changes
2. Locate the page(s) that display the form or widget
3. View the HTML and locate the snippet code for forms and widgets
4. Replace 'sage' with 'abila'

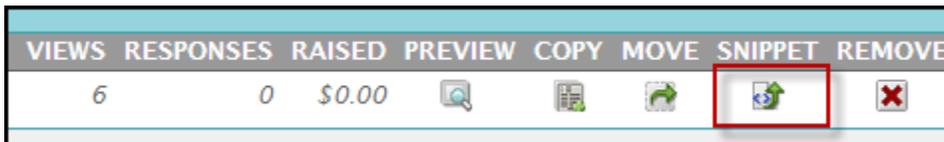
```
<script src='https://widgets.sagefundraisingonline.com/widgets/status.js?i'  
<BR><BR>  
<script src='https://widgets.sagefundraisingonline.com/widgets/form.js?cha
```

```
<script src='https://widgets.abilafundraisingonline.com/widgets/status.js?  
<BR><BR>  
<script src='https://widgets.abilafundraisingonline.com/widgets/form.js?ch
```

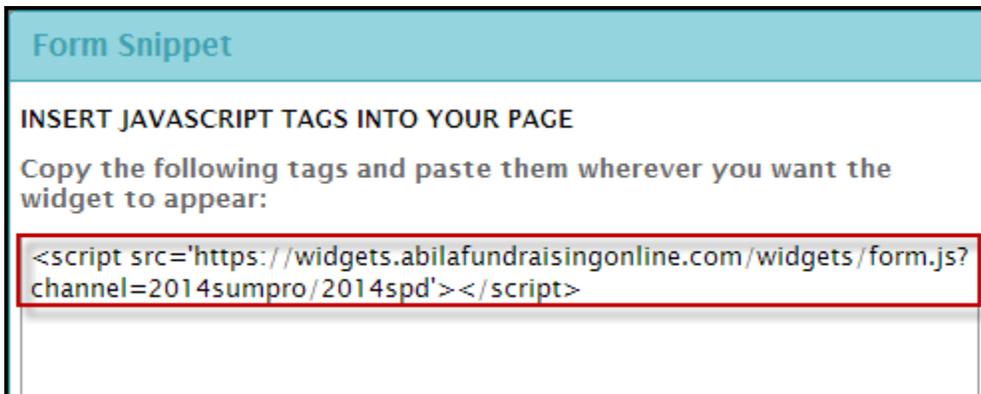
5. Save your changes
6. Refresh your webpage and verify the form and widgets are displayed
7. Repeat this process for any other pages that have the incorrect "sage" code

Solution 2: Replace the Snippet

1. Login to the administrative portal of your website where you make page changes
2. Locate the page(s) that display the form or widget
3. Make the selection to edit the page and keep this open
4. Open a separate browser tab and login to Fundraising Online
5. Select the Campaign that corresponds with the form that is not rendering
6. Select Form List
7. Select the snippet icon



8. Copy the code



9. Paste the code to your webpage in step 3

If you have widgets to update:

1. Select the Widgets tab in the Fundraising Online administrative portal
2. Copy the snippet code
3. Paste into your webpage
4. Save the changes
5. Refresh your existing webpage